

# Are we meeting your needs?

## A core value of FAST Forward is Cultural and Linguistic Competence (CLC)

FAST Forward Coordinators work hard to make sure that your voice is heard throughout every step of the wraparound process.

FAST Forward Coordinators are being **culturally competent** when they:

- Meet you at a time and place that is convenient for you
- Take into account your family's values and beliefs
- Make you feel comfortable and understood

FAST Forward Coordinators are being **linguistically competent** when they:

- Provide information in your preferred language
- Provide an interpreter during meetings
- Provide needed communication tools

*If you feel we need to improve our Cultural & Linguistic Competence (CLC), please first talk to your FAST Forward Coordinator. If your needs are not met, then please contact Amy Parece-Grogan at 603-271-9575 or [amy.parece-grogan@dhhs.state.nh.us](mailto:amy.parece-grogan@dhhs.state.nh.us)*



NH Children's  
Behavioral Health  
Collaborative

*Creating a unified system of care*